IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Application No.:

09/816,678

Confirmation No.

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Filing Date:

March 22, 2001

Inventors:

Guinta et al.

Title:

COMPUTER-AIDED

METHODS AND APPARATUS

FOR ASSESSING AN ORGANIZATIONAL PROCESS OR SYSTEM Examiner:

Boyce, Andre D.

Art Unit:

3623

Atty. Dkt. No:

5078-02500

CERTIFICATE OF ELECTRONIC TRANSMISSION

UNDER 37 C.F.R. §1.8

DATE OF DEPOSIT:

I hereby certify that this correspondence is being deposited with the United States Patent Office electronic filing system on the

date indicated above

Jackie L. Pitre

AMENDMENT; RESPONSE TO OFFICE ACTION MAILED DECEMBER 16, 2008

Mail Stop Amendment

Commissioner for Patents P.O. Box 1450 Alexandria, VA. 22313-1450

Sir:

Please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 28 of this paper.